

DATE:

TO THE VEHICLE MANUFACTURER:

**AND THEIR CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS CERTIFIED
ARBITRATION PROGRAM:**

**RE: NOTIFICATION OF DISPUTE AND REQUEST TO PARTICIPATE IN 3rd PARTY
DISPUTE RESOLUTION PROCESS**

VEHICLE:

VIN NUMBER:

PURCHASE DATE:

PURCHASED FROM:

STATEMENT OF NATURE OF DISPUTE/COMPLAINT:

I am making this request because my vehicle, in its first 18 months/18,000 miles (whichever occurred first), has:

- Been repaired two (2) or more times for defect(s) that result in a condition that is likely to cause death or serious bodily injury. (C.C. 1793.22(b)(1))
- Been repaired four (4) or more times for defect(s) that affect the safety, use, or value (C.C. 1793(b)(2))
- Been out of service a total of thirty (30) or more calendar days re times for defect(s) that affect the safety, use, or value (C.C. 1793(b)(3))

I am attaching copies of all the repair orders/invoices to substantiate my claim.

Pursuant to Title 16, Division 33.1, Section 3398.5(f) of the California Code of Regulations I am willing to allow the arbitration program to have my vehicle inspected by an independent automobile expert and/or have an arbitrator inspect and test drive my car.

Because I have now complied with Section 3398.9(c)(2) of the California Code of Regulations I will take further action if a decision is not reached within the maximum 70 day time limit.

Sincerely,